



Three Golden Rules for Better Home Improvement

HANDYMAN
SERVICES

HOME
IMPROVEMENTS

REMODELING

Do Your Homework

Before you pick up the phone or email any potential contractors, take a few minutes to check these **critical** online resources to make sure you are dealing with a legitimate, reputable company. In the case of ProMaster Home Repair & Handyman of Cincinnati, the legal company is Red Pill, Inc. based out of Milford, Ohio.

1. Check the Better Business Bureau: www.cincinnati.bbb.org | [View File for ProMaster](#)
2. Check State Business Filings to ensure you are dealing with a legitimate company.
 - a. Ohio: www2.sos.state.oh.us | [View Filing for Red Pill, Inc.](#)
 - b. Kentucky: apps.sos.ky.gov/business/filings/ | [View Filing for Red Pill, Inc.](#)
3. Validate Worker's Compensation Insurance:
 - a. Ohio: www.ohiobwc.com | [View Coverage for ProMaster](#) (enter in "ProMaster" → Red Pill, Inc.)
 - b. Kentucky: www.labor.ky.gov
4. Check the State Attorney General's Office for complaints.
 - a. Ohio: ohioattorneygeneral.gov/SearchConsumerComplaints
 - b. Kentucky: ag.ky.gov/civil/consumerprotection/

Get Unbiased References

Would a bad contractor really give you truthful references? Here are ways to get unsolicited, unbiased consumer feedback:

- a. ServiceMagic: www.servicemagic.com | [View Rating for ProMaster](#)
- b. Angie's List: www.angieslist.com
- c. Yelp: www.yelp.com/cincinnati-oh | [View Listing for ProMaster](#)
- d. Google Business Listings: maps.google.com | [View Results for ProMaster](#)

Ask the "Magic" Questions

1. Will you provide me a copy of your liability insurance?
2. Who performs your criminal background checks and drug screening? | [Identity Innovations, LLC](#) does ours.
3. How long do you warranty your work for? Does it include materials?
4. What payment methods do you accept? 5. Do you perform commercial work? If so, who have you done work for?
6. May I purchase or provide my own materials?
7. If you provide free estimates, how much is the cost for that service when added into the price to your paying clientele?
8. Are you members of any franchise, trade, or professional associations or chambers of commerce?
9. Will you provide a contact list of vendors and suppliers so I may verify your accounts are in good standing?
10. How do you know that your employees will be qualified and equipped to perform the work I need done?